#### **Introduction**

We aim to cater for the needs of all visitors in our home based 2 bedroom bed and breakfast. The following statement is a summary of our provision. If you have any questions please feel free to call us and we will endeavour to help.

## Pre-Arrival

- There is a bus stop at the end of the avenue (5mins. walk) and there is a frequent bus service.
- Dorchester South and Dorchester West stations are 20mins. walk away. Taxis are usually available at the stations.
- We have a website ftp://whbandb.50webs.com
- You can contact us via post, phone or email (details below)
- The White House, 9 Queens Avenue, Dorchester, Dorset. DT1 2EW Tel.01305266714, email sandratwh@yahoo.co.uk

#### Arrival & Car Parking Facilities

- In the front drive we have ample room for all guest cars but it is not marked out into bays. The surface is level, flat and gravel.
- We can assist guests with luggage.
- The town of Dorchester is 20 mins. walk from The White House.

#### Main Entrance & Reception

- The door to the front porch is always unlocked and is 89cm wide.
- The inner door is always locked, the doorbell is easily reached.
- The door is 83cm wide.
- There is a 14cm high step at the entrance to a large hallway.
- There is woodblock flooring throughout the ground floor.

## Public Areas - General (Internal)

- The door to the breakfast room is 73cm wide.
- The breakfast room is on the ground floor with no steps.
- The flooring on the ground floor is woodblock.

- The covering on the stairs and upstairs landing is short pile carpet.
- There are 18 stairs to the landing.
- The stairs are17cm. high, 28cm deep and 99cm wide.

### Public Areas - WC

• One bedroom is en suite.

• One bedroom has a private bathroom which is next door to the bedroom.

# Restaurant / Dining Room, Bar & Lounges, Take Away & Cafe

Breakfast is served in the breakfast room on the ground floor. There are no steps. Furniture is flexible and can be moved on request.
The table has underspace of 64cm high by 169cm wide and height of 79cm (legs on each corner). There are chairs which can be moved to accommodate.

#### Laundry

• Not available.

# <u>Shop</u>

• Not available.

## Treatment room/s

• Not available.

## Leisure Facilities

• Not available.

## **Outdoor Facilities**

• Not available.

## Conference & Meeting Rooms, Banqueting, Clubs, Entertainment

• Not available.

### **Bedrooms**

- Bedroom 1- Double ensuite
- Door width 84cm
- Furiture is moveable on request.
- Bed is 58cm high.
- Television with remote control and digital.
- Sofa with arms is provided in the room.
- Fitted short pile carpet on the floor.
- Bedroom 2- Double/Twin
- Door width 74cm.
- Can be either a double bedded room, a twin bedded room or a family room.
- Furniture is moveable on request.
- Double bed is 45cm high, the single bed is 57cm high.
- Two chairs with arms are provided in the room.
- Fitted short pile carpet on the floor.

## Bathroom, Shower-room & WC [Ensuite or Shared]

- Ensuite bathroom in bedroom 1
- Door width 58cm sliding.
- Shower cubicle step is 16 cm high.
- Toilet is 43cm high.
- Double/twin/family bedroom with private bathroom.
- Private bathroom and seperate toilet is next door to the bedroom.
- Door width to bathroom is 74cm inward opening.
- Bath edge is 51cm high.
- The bath has a shower attachment and a grab rail on the side of the bath.
- The basin is flat fronted and is on a vanity unit 86cm high.
- Seperate toilet
- Door width 73cm opening inwards.
- Toilet hight 39cm.

## Self-Catering Kitchen

• Not available.

## Caravans, Holiday Homes & Twin Units

• Not available.

#### **Touring Facilities (Holiday Parks)**

• Not available.

#### **Boats - Narrow Boat, Cruiser & Hotel Boat**

• Not available.

## Attractions (Displays, exhibits, rides etc.)

• Not available.

### Grounds and Gardens

• We have a large enclosed garden (shrubs and lawn) which is available to sit and walk in (table and chairs available).

## Additional Information

- Mobile phone reception is generally good.
- We are able to use the front and back doors in need of evacuation.
- We are a no smoking building.

• We can store medication/food in our main fridge on request (not 24 hours).

## **Contact Information**

• Address: The White House, 9 Queens Avenue, Dorchester, Dorset. DT1 2EW.

- Telephone: 01305266714
- Fax: Not available.
- Minicom: Not available.
- Email: sandratwh@yahoo.co.uk
- Website: http://whbandb.50webs.com
- Grid reference: OSX 368698 OSY89840

• Hours of operation: Open all year. Hours flexible to business, the B&B is our home so occupied 24 hours.

Telephone answered 8am-10pm

- Local carers: Care Wey Home Care Agency 01305766099
- Local equipment hire companies: Dorset Mobility 01305781122

• Local public transport numbers: First Hampshire&Dorset Ltd. (Buses) 08700106022

South West Trains 08457484950

South West Trains

• Local accessible taxi numbers: Bob's Taxis 01305 269500 ( Freephone 0800413190)

#### Future Plans

• No future plans.

#### We welcome your feedback to help us continuously improve if you have any comments please phone 01305266714 or email sandratwh@yahoo.co.uk